Table of Contents

The Social Network as a Filter for Internet Research Della Ventura Michele	1
Quality Evaluation of Erasmus Student Mobility Using Fuzzy -TOPSIS Framework Bruno Trstenjak and Dzenana Donko	7
A Study of Problems and Needs in Developing Competency of Undergraduate Students' Rajabhat University Supparaporn Thongsukkaew and Nattaphon Rampai	13
Teaching English Based Programming Courses to English Language Learners/Non-Native Speakers of English Ashok Kumar Veerasamy and Anna Shillabeer	17
Analysed and Proposed Plan for TRIZ Learning, Training and Application in Tunku Abdul Rahman University College Using S-Curve Analysis Chee Sheng Keong, Mum Wai Yip, Johan Kii Geat Lim, and Nikalus Shu Luing Swee	23
A Study on Problems in Professional Experiences of Preservice Teachers from Rajabhat University in Southern of Thailand Kittiya Plodkaew and Sasichaai Tanamai	28
The Role of Educational Mechanism in Driving Creative Economy: Missing Linkages between Educational Policy and Creative Workforce Development <i>Poomporn Thamsatitdej</i>	33
Cognitive Models for Developing Students' Graphical Understanding of Residual Plots Ken W. Li	38
Utilizing Cooperative Learning for It Graduate Studies Mohamed A. Arteimi	43
Project Knowledge Management Based on Social Networks Panos Fitsilis, Vassilis Gerogiannis, and Leonidas Anthopoulos	48
Industrial Sectors' Need of Cooperative Students with Desired Characteristics Supitcha Cheevapruk, Cholticha Nuchpong, Sittipong Sang-in, and Wannalak Laotaweesub	53
Effects of an Online Public Health Service Training among Grass-Root Health Care Workers: A Pilot Study in Rural China Xingxin Zhan, Zhixia Zhang, Rong Hu, and Weirong Yan	59
The Development of Health Communication Support System behind Flood Panana Tangwannawit, Sakchai Tangwannawit, and Kanita Sangkajang	63
Problem-based Learning: An Analysis of its Application to the Teaching of Programming Hong Cheong Looi and Afzaal H. Seyal	68
Understanding and Managing Malaysian Academics' Emotional Labour Tengku Elena Tengku Mahamad	76
Comparing the Strengths and Difficulties Questionnaire (SDQ) and Behavior Consideration Assessment using SVM Techniques Sakchai Tangwannawit and Montean Rattanasiriwongwut	81
Innovation and Success in Micro- Enterprises: The Role of Family and Environments Chiayu Tu and Shiuh-Nan Hwang	86
Examining Individual and Institutional Influences on Students' Engagement Ines Dužević, Tonći Lazibat, and Mia Delić	90

An Empirical Study of Teaching Narrow Listening in College English Chuanlin Zheng, Fangtao Kuang, Lili Zhang, and Wei Zeng	96
Performance of Middle Managers of Technological Colleges and Universities in Region III – Philippines Zenaida Olea – LUNA, Ed. D.	103
Career Development Learning and Employability Skills of Students in Information and Communication Technology *Roberto T. Diamante*	110
Domains of Leadership Behavior of Administrators as Determinants of Self-Efficacy of Faculty in Engineering and ICT Schools *April B. Evangelista*	115
Self-Development Beliefs and Values of the Workforce as Constructs in the Attainment of the Firms' Learning Organization Status <i>Gloria P. Gempes</i>	122
Factors that Contribute to the Effectiveness of Internal Audit in Public Sector Zulkifli Baharud-din, Alagan Shokiyah, and Mohd Serjana Ibrahim	127
How was the 'School Consulting' Theory Created and Extended? Based On the Knowledge Creation Theory SeungHo Lee and Taeyeon Kim	134
Development of Information Technology Curriculum in the Province of Bataan, Philippines <i>Lorna L. Loyola, MSIT</i>	138
In Quest to Quality: Are We on the Right Path? Mohammadi Sabra Nadeem, Qaisar Abbas, and Uzma Javed	141
Author Index	147